

## Company Overview

WBT Systems develops the industry-leading TopClass LMS, named a Top 50 LMS for 2020, Best Continuing Education & Association Learning System 2019 and #1 Association Learning Management System in 2015, 2016, and 2017. TopClass LMS delivers transformative professional development experiences for association education and certification programs. With a single point of support from our in-house integration experts, TopClass LMS easily integrates with a wide variety of systems to provide efficient administration and a unified learning experience. Our focus is to support associations and training organizations in using learning technology to help drive growth in membership, increase revenues, and enhance the learning experience. We believe in truly understanding your challenges and partnering with you to ensure the success of your education programs. Learn more at [www.wbt systems.com](http://www.wbt systems.com)

### Fast facts:

- 25 years in business
- Customers with us for 20 years
- TopClass LMS has over 5 million users and is used in 20 languages across 23 countries
- Flexibility in all we do: approach, product, pricing, implementation
- Excellent implementation track record - Very experienced team

## Implementation Engineer Role

WBT Systems are looking for an enthusiastic, motivated Implementation Engineer to join our vibrant young team in Dublin.

The candidate will use their technical skills and product knowledge to assist in ensuring the successful implementation of our enterprise learning management solutions. The role is primarily focused on developing custom workflow and custom functionality required by our customers, so a strong working knowledge of web technologies, Java and RDBMS products is a must. Most of our customers are based outside Ireland, and although there is no requirement to work on their schedule, a willingness to be flexible with regard to working hours when the need arises is desirable.

The right individual for this role will be a motivated and energetic developer who takes initiative, enjoys finding solutions to a varying number of challenges, is detail-oriented, and takes extreme pride in their work. The successful candidate will typically have 2 or more years of successful software/solution development and implementation experience.

Due to the Covid-19 pandemic this is currently a remote position.

## Responsibilities

- Execute a range of hands-on implementation activities, such as:
  - Install and configure WBT Systems products.
  - Write well designed, testable, efficient code by using best software development practices
  - Develop integration interfaces with other systems.
- Work as part of a project team to efficiently implement client requirements on time and on budget.
- Work directly with customers to provide guidance and assistance on learning strategy.
- Supporting and troubleshooting customer issues

### **Essential Experience and Skills**

- Proven working experience in web programming & java development
- Top-notch programming skills and in-depth knowledge of web technologies including HTML, JavaScript, jQuery, XML, CSS
- A solid understanding of how web applications work including security, session management, and best development practices
- Good knowledge of relational database systems, Object Oriented Programming and web application development
- Aggressive problem diagnosis and creative problem solving skills
- Outstanding communication, teamwork and customer management skills.

### **Ideal Candidate**

- Great verbal and written communication skills
- Self-motivated with a strong work ethic
- Positive attitude and demeanour
- Enthusiastic when embracing new challenges
- Able to multi-task and prioritize (good time-management skills)
- Ability to listen patiently and learn from others
- A willingness to teach and help others
- Adaptable and flexible when new tasks or projects are given

### **Terms**

Permanent, Full time

### **Benefits**

- Excellent remuneration
- Pension
- Health Insurance
- Up to 25 days annual holidays
- City centre location